

## Digital Services 2: Capabilities and Roles

Capabilities	Roles	Junior	Intermediate	Senior
Software Engineering and Ongoing Support	Technical Architect	Yes	Yes	Yes
	Developer (onsite or remote)	Yes	Yes	Yes
	Quality Assurance Analyst	Yes	Yes	Yes
Agile Product Design and Delivery	Service Manager	No	No	Yes
	Portfolio Manager	No	No	Yes
	Product Manager	Yes	Yes	Yes
	Delivery Manager	Yes	Yes	Yes
	Business Analyst	Yes	Yes	Yes
	Performance Analyst	Yes	Yes	Yes
Front-end Design and Interaction Design	Designer	Yes	Yes	Yes
Content Design, Editorial and Strategy	Content Designer	Yes	Yes	Yes
System Administration and Web Operations	Web Operations	Yes	Yes	Yes
	Security Specialist	Yes	Yes	Yes
	Database Specialist	Yes	Yes	Yes
	Network Specialist	Yes	Yes	Yes
User Research	User Researcher	Yes	Yes	Yes
Embedding Agile	Agile Coach	No	No	Yes